



We look forward to your visit to our clinic and wish to reassure you that we have additional procedures in place to ensure your safety.

Our clinic follows the   **COVID-19 SAFE COSMETIC INJECTING GUIDE 2020** and the in clinic procedures are listed below for your perusal.

We thank you for your understanding and cooperation in advance.

STEP 1: When you attend the clinic, one of our staff will ask you these questions. If you have experienced or currently experiencing any of the symptoms please contact us ASAP.

- Recent overseas travel
- Recent contact with known or suspected COVID-19 patient in the past two weeks
- Reside in or visited a known high-risk area with a cluster of cases
- Recently tested for COVID-19. If Yes, specify: Date, Time, Result
- **Whether you have the following:**
 1. Temperature of $> 38^{\circ}\text{C}$
 2. A cough
 3. A sore throat
 4. Shortness of breath
 5. Other respiratory symptoms
 6. A recent loss of sense of smell
- Your temperature may be measured and recorded

STEP 2: If you said YES to the above questions and/or if your record a temperature of $> 38^{\circ}\text{C}$, you will be referred to attend the nearest Public Hospital Emergency Department and your cosmetic treatment will be rescheduled.

STEP 3: When you attend the clinic, please adopt the following COVID-19 specific public health measures

- Hand hygiene
- Safe distancing 1.5 M
- Non-contact greeting
- Cough etiquette
- Use of a face mask – we do not object if you wish to wear a mask

STEP 4: We recommend the following COVID-19 specific precautions before your facial injectable treatment

- Wash your hands with soap and water for 20 seconds
- Wash your face with soap or cleanser and water for 20 seconds prior to facial injectable treatments
- If appropriate you may be asked to decontaminate your mouth using an appropriate mouthwash
- You will be advised not to touch your face